## **Privacy Notice**

# For Criteria for Minority Shareholders to Propose Matters for the Board of Directors to Consider Putting on the Agenda for the 2023 Annual General Meeting of Shareholders

LH Financial Group Public Company Limited ("LHFG", "we" or "our") values privacy and strives to protect your personal data or personal data relating to individuals connected to you (collectively referred to as "Personal Data") based on the law of Thailand. We therefore would like to inform you as follows:

#### 1. What kind of Personal Data do we collect?

We collect many kinds of your Personal Data directly from shareholders and/or proxies and from Thailand Securities Depository Co., Ltd. which has been assigned by us to be our registrar. Categories of Personal Data about you that we collect are as follows: -

- 1.1 **Personal details:** given name(s), last name, gender, date of birth, marital status, personal identification number, passport number, other government issued number(s), tax identification number, nationality, shareholder registration number, number of shares, image of passport, driving license, signatures, authentication data (e.g., passwords, answer in resetting the password, PINs, facial and voice recognition data), photographs, visual images and CCTV footages
- 1.2 Contact details: address, telephone number, email address and social media profile details
- 1.3 **Sensitive information:** religion, blood type appeared on the ID card (in case it is necessary to request a copy of the ID card), the owner of the information can blackout this information, and health information for the benefit of public health and prevention of the spread of COVID-19

## 2. How do we use your Personal Data?

We may collect, use and disclose your Personal Data only when we have proper reasons, have already informed data subjects, and it is lawful to do so. This includes sharing it outside LHFG.

We will rely on one or more of the following lawful grounds when processing your Personal Data:

| Purpose of Personal Data processing   | Legal basis    |
|---|----------------|
| Invite, arrange, and proceed annual general meetings of LH Financial Group Public | Our legal duty |
| Company Limited. Your personal data may also be processed for any activities      |                |
| related to the conduct of the meetings to satisfy the Company's Articles of       |                |
| Association and as required by law.   |                |
| Submit the annual registration statements (Form 56-1) and annual report and/or    | Our legal duty |
| related reports to shareholders as informed                                       |                |

| Purpose of Personal Data processing  | Legal basis             |
|--|-------------------------|
| Disclose your Personal Data to related personnel or entities, including but not limited to, consultant for organizing the meeting or government agencies related to public health and disease prevention or the spread of COVID-19 | Our legitimate interest |

#### 3. Who do we disclose Personal Data to?

We may need to disclose your Personal Data to personnel or juristic persons or other government agencies to proceed according to the purposes informed in this Privacy Notice as necessary, such as regulators, government agency, Information Technology Service Provider that we have considered that there are adequate standards for data security, etc.

#### 4. Retention of Personal Data

We retain your Personal Data for as long as it is necessary to carry out the purposes for which it was collected. We may keep your Personal Data for up to 10 years as required by laws. If we do not need to retain your Personal Data, we will destroy, delete or anonymize it.

### 5. What are your privacy rights and how the law protects you?

According to Personal Data Protection Act, B.E. 2562 (2019), you, as a data subject, have the following rights:

- Right to withdraw the consent
- Right to personal data access
- Right to correction
- Right to deletion

- Right to object the collection, use, or disclosure
- Right to suspense
- Right to portability
- Right to lodge a complaint

## 6. Security of Your Personal Data

Information is our asset and therefore we place great importance on ensuring the security of your Personal Data. We regularly review and implement up-to-date physical, technical and organizational security measures when processing your Personal Data. We have internal policies and controls in place to ensure your Personal Data is not lost, accidentally destroyed, misused or disclosed, and is not accessed except by our employees in the performance of their duties. Our employees are trained to handle Personal Data securely and with utmost respect. Failing to do so, they may be subject to a disciplinary action.

## 7. Your Responsibilities

You are responsible for making sure Personal Data you have given us or provided on your behalf is accurate and up to date, and you must tell us as soon as possible if there is any update. Failing to fulfill your responsibilities, you are unable to exercise your statutory rights.

## 8. Contact Us

If you have any questions in regard to the protection of your Personal Data or if you wish to exercise your rights, please contact:-

- LH Financial Group Public Company Limited
  Data Protection Office: 1 Q. House Lumpini Building, South Sathorn Rd., Sathorn, Bangkok 10120
- DPOAdmin@lhbank.co.th
- Contact Center Ext.1327